Case Study

PRE RACK IT SAVES FINANCIAL SERVICES COMPANY FROM CATASTROPHIC SYSTEM FAILURE AND DATA LOSS

Pre Rack IT
Experts in the Secondary Market
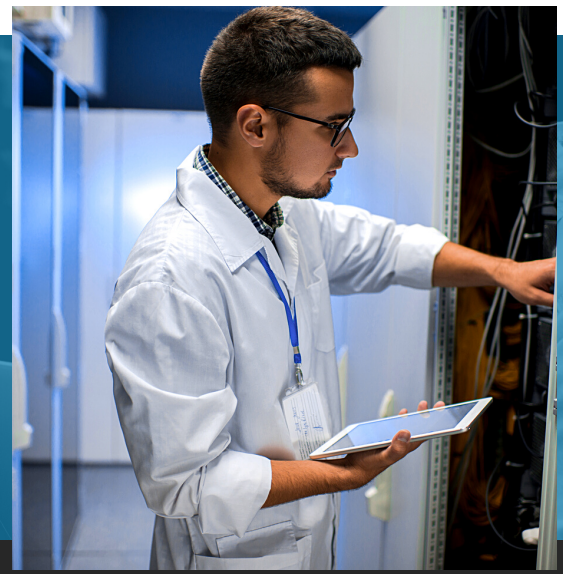
INTRODUCTION

A financial services provider, offering a wide range of investment and banking services to clients, relies heavily on its IT infrastructure to manage its business operations, including data processing, transaction management, and client communications.

One day, the company's NetApp FAS2750 storage system experienced a catastrophic failure, resulting in the loss of critical business data. The company was unable to access critical files and applications, and its operations ground to a halt.

PROBLEM

The financial services provider immediately engaged the services of Pre Rack IT to help recover the lost data and restore the FAS2750 system. Pre Rack IT deployed a team of experienced engineers to diagnose the problem and implement a solution.

The team found that the system had suffered a hardware failure and that some of the data on the disks had become corrupt. They worked quickly to recover the lost data, using specialized data recovery tools and techniques. The team also replaced the faulty hardware components and reconfigured the system to ensure its stability and reliability.

SOLUTION

Thanks to the prompt response and expertise of Pre Rack IT, the financial services provider was able to recover its lost data and restore its FAS2750 system to full operation. The company was able to resume its business operations without any significant disruption or data loss.

Client Challenges

- Failed FAS2750

- Loss of critical business data

- Lost access to critical files and applications

Pre Rack IT Solutions

- Restored the FAS2750

- Recovered lost data

- Replaced faulty hardware components

- Provided proactive monitoring and maintenance services.

Pre Rack IT is an IT hardware company that specializes in providing high-quality pre-owned IT equipment to businesses of all sizes. We offer a wide range of pre-owned IT hardware products from industry-leading brands, including servers, storage devices, and networking equipment.

We are committed to providing high-quality pre-owned IT hardware products and value-added services to our customers. We strive to build long-term relationships with our customers by providing exceptional customer service and delivering on our promises.